

21ST CENTURY POLICING:

HUMAN DIVERSITY, EXTREMISM AND CROSS-CULTURAL CONFLICT MANAGEMENT

**PENDING TENNESSEE P.O.S.T. APPROVAL
RESTRICTED TO LAW ENFORCEMENT AND
CORRECTIONS PERSONNEL**



STUDENT RATINGS OF DEMURO ENTERPRISES, LLC
TRAINING: **74% Excellent**, 25% Above Average,
1% AVERAGE, 0% BELOW AVERAGE.

The 21st Century has brought with it new challenges for law enforcement. From having the potential to be front-line troops in the nation's "war on terrorism", to learning to communicate with diverse populations effectively, today's law enforcement officer must be more aware and prepared to communicate and deal with immigrants (both legal and otherwise), refugees and potentially volatile extremists of all types. An understanding of the community served is now an important aspect of public service and officer safety.

The need to be knowledgeable of culture, customs, communication and cross-cultural conflict management is almost a requirement for the 21st Century. While not all contact with extremist beliefs will be violent, all police-citizen encounters can escalate, so the potential for problems can be enhanced when the customs and values of the group dealt with aren't known, understood and considered.

So a law enforcement officer's understanding of the demographic character of the community served can help aid in enhancing public service, decreasing citizen complaints and supporting officer and community safety.

TOPICS INCLUDE:

- ▶ How developing "diversity awareness" by knowing a community's ethnic and cultural make-up can assist fighting crime and how understanding it can encourage community support and decrease citizen complaints in diverse communities
- ▶ The wide-variety of extremist groups that can pose a threat to law enforcement and how their beliefs must be distinguished from the cultural group they are a part of.
- ▶ Methods of cross-cultural communication and conflict management to assist officers when responding to calls for service
- ▶ Issues that can be related to cultural concerns that now impact law enforcement at all levels, like spousal abuse, human trafficking, discriminatory profiling, and much more.

The instructor worked in and with diverse communities during his law enforcement career as a patrol officer, investigator and supervisor and been involved in and investigated extremists, terrorists and volatile cults and sects. Certified to instruct human and cultural diversity topics and non-violent crisis intervention, he has designed and presented training on crisis intervention, terrorism and extremism for over 20 years.

**To Register or for more information go to DeMuroTraining.com
Pre-registration is required.**

Hosted By: Rutherford County Sheriff's Office, Murfreesboro – TN

Presented by: DeMuro Enterprises, LLC

Dates: October 22 - 25, 2012 **Cost:** \$375

Student comments on DeMuro Enterprises, LLC training courses:

♦ *"...Outstanding training...It exceeded my expectations, and I'm looking forward to working with DeMuro again..."*

♦ *"... Very good officer safety. Instructor very knowledgeable."*

♦ *"A very approachable instructor, feel like it's O.K. to ask questions."*

♦ *"... Instructor knowledge is great and well presented."*

♦ *"Good material, presented in a professional manner. Definitely not boring."*

2012 Training Schedule

- Crisis and Hostage Negotiation (LaVergne-TN, March 26-29)
- Identifying and Suppressing Street Gangs in Communities and Schools (Longmont-Colorado, April 16-19)
- Criminal Case Development: Case Preparation, Report Writing & Testimony (Germantown-TN, May 22-25)
- Identify, Monitor & Suppress Extremist Groups (LaVergne-TN, June 18-21)
- Identifying and Suppressing Street Gangs in Communities and Schools (LaVergne-TN, August 6-9)
- Probable Cause, Arrest, Search & Seizure (Franklin-TN, August 20-23)
- Proactive Tactics for Drug Interdiction (LaVergne-TN, Sept. 10-13)
- Patrol and Investigative Interview and Interrogation Tactics (Germantown-TN, October 9-12)
- 21st Century Policing: Human Diversity, Extremism & Cross-Cultural Conflict Mgmt (Murfreesboro-TN, October 22-25)